



**महाराष्ट्र ग्रामीण बँक**

**MAHARASHTRA GRAMIN BANK**

शासकीय मालकीची शेड्युल्ड बँक Scheduled Bank Owned by Government

**REQUEST FOR PROPOSAL FOR MAINTAINANCE  
OF UPS & BATTERIES AT BRANCHES/OFFICES OF MAHARASHTRA GRAMIN BANK**

**RFP REF NO- MGB/GAD/UPS/AMC/Tender\_03/2025-26**

**Issued by:**

**Head Office**

Plot No. 42, Gut No. 33,  
Golwadi Growth Centre,  
Waluj Mahanagar-IV of CIDCO,  
Chhatrapati Sambhajanagar – 431 010  
**Website:** [www.mahagramin.in](http://www.mahagramin.in)

## Preamble

Maharashtra Gramin Bank, (A Regional Rural Bank having headquartered at Chhatrapati Sambhajnagar) invites sealed quotations through two bid system (Technical and Commercial Bid) from reputed UPS vendors for maintenance of 590 numbers UPS and batteries of different capacities and make (in AMC up to 31.12.2025) and available at various branches/offices of Maharashtra Gramin Bank spread across entire Maharashtra State. The details of these UPS are provided in Annexure B attached with this document.

**Project specific terms and conditions, general terms and conditions and Annexure relating to this RFP are furnished hereunder.**

### **1. PROJECT SPECIFIC TERMS & CONDITIONS:**

S.No	Description of Information / Requirement	Information / Requirement
1	Tender Reference Number	<b>MGB/GAD/UPS/AMC/Tender03/2025-26</b>
2	Date of Issue of RFP	19.11.2025
3	Last date for receipt of queries, if any.	25.11.2025
4	Bid Submission Mode.	Physical Deposit of tender at Head Office
5	Last Date and Time for submission of bids along with supporting documents and original Demand Draft for cost of document for tender	28.11.2025 : 19:00 hrs
7	Date, time and venue for opening the Technical bid	29.11.2025 at 14.30 hours at MGB Head Office (subjected to availability of tender documents)
8	Date and Time of opening the commercial bids.	Will be intimated to technically shortlisted bidders.
9	Name of contact officials for DD submission as stated in serial no.6 and for any enquiries.	1.Darshan Agrawal – 9767672030 2.Vaibhav Kshatriya – 8668582971
11	Address for Communication / Submission of Bids	The Assistant General Manager, General Administration Department Maharashtra Gramin Bank, Head Office- Chhatrapati Sambhajnagar Email smgad@mhagramin.co.in Website-www.mahagramin.co.in

### 1.1. COST OF BID DOCUMENT:

Sl.No.	Description	Amount in Indian Rupees
1.	Cost of Bid document	5000

### 1.2. BIDDER'S QUALIFICATION CRITERIA:

The documentary evidence of the Bidder's qualifications to perform the contract, if its offer is accepted, shall establish to the Bank's satisfaction that:

1. The bidder should be an OEM for UPS systems (Documentary proof should be attached).
2. The bidder should be in the business of UPS maintenance and should have been in operation for a period of at least three years. (Documentary proof should be attached).
3. Bidder should be registered company in India as per Companies Act 1956/2013 and should be in business in the field for a minimum period of 3 years as on the date of the RFP. Bidder to submit Certificate of Incorporation evidencing the same.
4. The Bidder has registered a turnover of at least Rs.100 lakhs per financial year (Financial year shall mean an accounting period of 12 months, for the last 3 financial years, (not inclusive of the turnover of associate companies) as per the accounts. (Documentary proof should be attached)
5. The bidder has registered net profit (after tax) for at least three financial years (Financial year shall mean an accounting period of 12 months.) in the immediate preceding 3 financial years as per accounts. (Documentary proof should be attached).
6. The bidder had successfully implemented at least 2 orders of similar project with a value greater than Rs.50 Lakhs in a single or multiple orders in any State / Central Government / PSU / Banking / Insurance company (documentary proof should be submitted).
7. Bank has online UPS of different make, capacities and age. Bidders are required to service UPS of all makes. Bidders should provide proof that they are able to service UPS of any make, capacity and age. (Proof of having serviced UPS of any make, capacity, age in projects of similar nature implemented in the last one year in any State / Central Government / PSU / Banking / Insurance company/MNC to be produced).
8. The bidders must have support network with resident engineers under payroll of the bidder in the entire Maharashtra for maintenance/ servicing of Online UPS. Bidders need to stock sufficient spares district/region wise in these centres to service UPS breakdowns in multiple branches without loss of time. Bidder's service centres should be equipped with men and material to cater to multiple UPS breakdowns. Bidders need to provide stand-by UPS (online) of same specification as replacement whenever the UPS at the branch is to be moved to the bidder's workshop for servicing / for service delays more than 24 hours. (Details of service centre and service personnel should be provided as per format provided Annexure-G-1 and Annexure-G-2).
9. Bidder's service centres /locations should be staffed with personnel under the pay roll of the bidder and should have suitable technical qualifications and adequate experience in providing

UPS services to be procured by the bank, under this RFP. Bidder to submit the details of the service centre and staff details (as per format provided in Annexure-G-1 and Annexure-G-2 of the RFP) along with the technical bid.

10. The bidders should have a direct office in Maharashtra and at least two own offices registered with local body in service area(Maharashtra) mentioned in this RFP Each office should be staffed with persons (other than service engineers) under payroll of the bidder. (Documentary proof should be attached eg: GST Registration Certificate mentioning all office address / License for functioning office (current financial year) from local municipality or panchayat / Professional Tax payment receipt for current financial year from local municipality or panchayat etc.)
11. Bidder should submit a letter of undertaking (as per Annexure A) confirming to agree to abide by all the terms and conditions stipulated by the Bank in the RFP including all annexure, addendum and corrigendum for the AMC of UPS at its Branches / Regional and other Offices located across the Country.
12. The bidder should have a valid ISO 9001:2015 Certification (Copy of the valid certificate as on 31.12.2025 to be attached)

The bidder shall furnish relevant documents / self-declaration supporting the above eligibility/ qualification criteria along with the technical bid.

### **1.3 SCOPE OF WORK**

- a. The Successful bidder is required to provide preventive maintenance and service (including all part replacements) of Online UPS in branches of Maharashtra Gramin Bank.
- b. Successful bidder is required to do preventive maintenance activity in the UPS and batteries once in every three months. Preventive Maintenance will include cleaning and servicing of the peripherals including batteries, replacement of worn-out parts, maintaining battery terminals a, checking the UPS systems and refilling battery water. The preventive maintenance service report (format will be provided from bank) duly acknowledged by the branch user should be submitted to Maharashtra Gramin Bank Regional Office along with the invoice every quarter for of release of Quarterly AMC payments.
- c. Successful bidders are required to service the batteries, top up distilled water in battery banks attached to the UPS under AMC. The batteries terminals should be cleaned and kept properly by the AMC Vendor. AMC amount quoted by Bidders should include all costs including costs related to battery water transportation for topping of distilled water, if any.
- d. The cost of distilled water will be paid by the branch as per actuals shared by the bidder or as per local rate for distilled water whichever is lower, the bidder to quote for cost for battery water separately as per Annexure-C2. Bidder to ensure only cost of battery water is quoted and ensure no other charges (including transportation) to be included in the quote.
- e. Successful bidders shall provide call logging and tracking facility through provision of telephonic number facility (vernacular and English speaking). Sticker with details of telephonic number should be affixed on the top / side of the UPS system. These stickers should provide the telephone numbers & email address of the call centre, machine id etc.
- f. In case Batteries of any UPS under AMC is faulty, bidder's engineer to contact RCC and provide detailed report mentioning the fault in Batteries, Bank reserves the right to engage 3rd

- Party vendor to confirm the fault in batteries. In case the issue is rectified by the 3rd Party vendor, the cost incurred will be deducted from AMC Vendors payment.
- g. Within one month of acceptance of Purchase Order, Successful bidder shall visit all the branches where UPS is given under AMC and detailed report of the UPS and Batteries should be submitted to Regional Offices.
  - h. The cost of engineer visit for out of warranty / AMC UPS Complaints to be quoted by the bidder as per Annexure-C2 (Bank reserves the right to entrust third-party vendor if needed)

#### **1.4 ANNUAL MAINTENANCE CONTRACT (AMC) & CHARGES:**

- a) The quoted AMC charges shall include all charges like preventive maintenance of UPS and its battery bank for a period of 3 years from the date of issuance of work order. Quoted prices shall include all costs including spare replacements and costs relating to topping up of battery water in batteries, if any.
- b) Battery water should be provided by the successful bidder, only the Cost of distilled water will be paid by the branch as per actuals or as per local rate for distilled water whichever is lower, the bidder to quote for cost for battery water separately as per Annexure- C2. (GST Invoice mentioning bank's GST to be submitted to branch)
- c) Quoted prices shall be exclusive of all taxes. Taxes at the rate applicable as on date of invoice shall be paid by the Bank.
- d) Prices quoted by the Bidder shall remain fixed during the Bidder's performance of the contract and will not be subject to variation on any account.
- e) A bid submitted with an adjustable price quotation will be treated as nonresponsive and will be rejected.
- f) **Price should not be indicated at any place in the Technical Bid. If the price is indicated in the technical bid, the entire bid will be summarily rejected.**
- g) Bids (both technical as well as commercial bid) shall be valid for a period of 90 days from the last date for submission of bids.
- h) The Performance of the Bidder under the Annual Maintenance Contract shall be reviewed on a yearly basis and if found suitable renewed for a further period of one year at a time. The total period of contract shall not exceed three years. However, Bank reserves the right to extend the contract for a further period of two years on expiry, on the same terms and conditions.
- i) Bank reserves the right to cancel the contract at any time without giving any notice or reason if it is found that the successful bidder is not able to fulfill the scope of the contract as per the terms and conditions outlined elsewhere in this document. Bank also reserves the right to cancel the contract with 1-month notice period for any other reason as decided by the bank.
- j) Bids without signature of authorized signatory of the bidder will be summarily rejected  
*The successful bidder shall also be required to provide Annual Maintenance Contract (AMC) services for any UPS units that are out of warranty during the AMC period, at the same cost and under the same terms and conditions.*

## **1.5 BANK GUARANTEE**

- a) Within 10 (ten) days (inclusive of holidays) of the date of acceptance of the work Order, the successful Bidder shall furnish a bank guarantee or DD for an amount equivalent to **3%** of the AMC contract value (Column 5 F Annexure C). The Guarantee should be from any Schedule Commercial Bank /RRB and should be for a period of 36 months (with a claim period of three months) and should be as per format provided in the RFP (Annexure F).
- b) Failure of the successful bidder to comply with the requirement as stipulated above shall constitute sufficient grounds for the annulment of the award of contract. In such an event the Bank will call for new bids.
- c) Successful Bidder should inform the Guarantee Issuing Bank to forward the original bank guarantee directly to the designated office of the bank.
- d) Bank reserve its right to invoke the Performance Bank Guarantee (for AMC) on the following grounds and as per terms and conditions stipulated in the Bank Guarantee:
  - a. The selected Bidder commits a breach of any of the terms and conditions of the tender/contract.
  - b. The selected Bidder becomes insolvent or goes into liquidation voluntarily or otherwise.
  - c. If the selected Bidder fails to complete the due performance of the contract in accordance with the agreed terms and conditions.

## **1.6 PAYMENT TERMS:**

1. Payment will be released on Quarterly Basis on submission of Invoice and submission of duly filled preventive maintenance report for each branch and UPS complaint details registered by branches for the quarter in format provided. Battery water filled status should be clearly mentioned in the report. All complaints registered during the quarter should be completed before submission of invoice (for any pending complaints standby UPS to be provided and valid reason for delay in complaint rectification to be mentioned in the format provided).
2. Payment for battery water used will be released from RO/HO as per invoice. (Battery water to be provided by AMC vendor, only actual cost as per rate quoted in Annexure C 2 will be considered for payment by RO/HO on submission of GST invoice)
3. Proportionate payment for AMC of UPS will be made at the end of each Quarter. Submission of Quarterly payment request without the Preventive Maintenance Report will be treated as incomplete and payment will be released only after submission of Preventive Maintenance reports from the branch.
4. Total UPS under AMC will be reviewed on quarterly basis during payment release and Pro-rata AMC charges for UPS replaced during the quarter will be reduced.

## **1.7 RELEASE OF PAYMENT:**

Proportionate payment for AMC of UPS and Batteries will be made at the end of each quarter. At the time of payment of AMC, the bidder to submit the duly filled preventive Maintenance Report (in format provided by bank) signed by the bidder and the branch manager along with UPS Complaint details of

the quarter without fail. Submission of quarterly payment request without the Preventive Maintenance Report for the quarter and UPS Complaint details of the quarter will be treated as incomplete and payment will be released only after submission of Preventive Maintenance report from the branch. If Preventive Maintenance Report for the branches is not submitted the AMC amount for the branch will be deducted from the total amount.

## **1.8 PRICES AND TAXES**

- a. Applicable TDS, if any will be deducted from the amount payable
- b. Prices should be furnished item-wise with break-up of unit costs as per Commercial bid in Annexure C.
- c. Prices quoted by the Bidder shall remain fixed during the Bidder's performance of the contract and will not be subject to variation on any account.
- d. A bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- e. Price should not be indicated at any place in the Technical Bid. If the price is indicated in the technical bid, the entire bid will be summarily rejected.
- f. Bids (both technical as well as commercial bid) shall be valid for a period of 90 days from the last date for submission of bids.
- g. Bids shall be submitted strictly as per the format given in the bid and any addition / deletion / change in the format will be summarily rejected.
- h. Bids without signature of authorized signatory of the bidder will be summarily rejected

## **1.9 EVALUATION OF BIDS AND AWARDING THE CONTRACT**

### **a. Evaluation of Bidder's Qualification Criteria:**

The Bank's evaluation of the technical bids will take into account the following factors and based on such evaluation a list of technically qualified bidders will be prepared for opening the commercial bid.

- i) Compliance of Bidders Qualification Criteria stipulated in Clause 1.2 of RFP duly supported by documentary evidence called for therein.
- ii) Submission of duly signed Annexures A, D, E, F and H of the RFP.
- iii) Review of written reply, if any, submitted in response to the clarification sought by the Bank, if any.
- iv) The documents supporting the technical bid should be serially numbered and tagged. No documents other than asked for in the Technical Bid should be submitted along with the Technical bid.

### **b. Evaluation of Commercial bids:**

Commercial bids submitted by the technically qualified short-listed bidders (qualified as per 1.9 (a)) will be opened and evaluated for awarding the contract. The Bank's evaluation of the commercial bids will take into account the following factors.

- i) Status of Compliance of Bidder's Qualification Criteria as per Clause 1.2 of this RFP.
- ii) Submission of Commercial Bid strictly in the format specified in Annexure C of RFP.

**c. Determination of L1 Bidder and Awarding of Contract:**

L1 (Lowest Bidder) will be arrived on the basis of lowest corrected amount quoted in column 5-F of Annexure C-1

**d. Splitting of Orders:**

- i) The right of splitting the orders is vested with the bank. In case Bank feels that L1 bidder is capable of servicing the UPS and batteries then 100% of the contract value will be awarded to the L1 bidder. Bank has the right to split the order between L1 and L2 bidders subject to L2 bidder matching the L1 quote of AMC for UPS and Batteries. In case L2 is not able to match the amount quoted by L1, then Bank may at its discretion invite L3 bidder to match the L1 bidder's quote and so on. If L2, L3, L4 and so on bidders are not able to match the L1 bidder then the Bank may at its discretion place work order for 100% of the contract value with L1 bidder.
- ii) The Work order will be split between L1 and L2 bidders in the proportion of **60%:40%** if the bank decides to split the order between two bidders. Bidders in their own interest are required to quote the best possible rate.

## **2. GENERAL TERMS & CONDITIONS:**

### **2.1. SUBMISSION OF BIDS:**

#### **2.1.1. SUBMISSION OF BIDS AND DOCUMENTS:**

Bidders satisfying the Project Specific terms and conditions and General terms and conditions specified in this RFP alone should submit the bids.

Bank will not allow any bids to be submitted after the deadline for submission of bids. In the event of the specified date and time for the submission of bids, being declared a holiday for the Bank, Extension / preponement of submission date and time will be at the sole discretion of the Bank.

***Bids submitted by any other means other than bid submission in physical form will not be accepted by the Bank***

***In addition to submission of bids, Bidder should also submit the following in the same sealed cover to the address clause 1 of the RFP.***

- 1) Bank Draft for **Rs.5000/-** (Rupees Five Thousand only – non-refundable) towards cost of documents.

In case the above documents are not submitted on or before the schedule mentioned in clause 1 of the RFP, the bid will be rejected.

The above documents in a sealed cover should be delivered in the drop box provided or delivered to Maharashtra Gramin Bank, Head Office on or before the date and time mentioned in the Schedule for bidding process given in clause 1 of this RFP.

### **2.2. BID OPENING PROCESS:**

The Bank will follow a Techno-Commercial bid opening process through limited tender system. The stages are:

1. Technical Bid Opening and Evaluation.
2. Commercial Bid Opening and Evaluation

In the first stage, the techno-commercial bids submitted shall be opened in the presence of available authorized representatives of the bidders who chose to remain at the time, date and venue mentioned in clause 1 of this RFP.

The evaluation of commercial bid be based on the criteria set out in Clause 1.9 of this RFP and selection of L1 bidder shall be based on the criteria set out in clause 1.9 of this RFP. Determination of L2, L3, L4 etc. will also be done as per the above criteria

### **2.3. COST OF BID DOCUMENT:**

The bid should also be accompanied by cost of bid document (non-refundable) for **Rs.5000/- only** (Rupees Five Thousand Only) Demand Draft each for the amount in favour of Maharashtra Gramin

Bank, payable in Chhatrapati Sambhajinagar. Bids received without the Demand Draft mentioned above will be treated as Non-responsive and are liable for rejection.

#### **2.4. BIDDER'S INQUIRIES ON RFP & BANK'S RESPONSE:**

All enquiries from the bidders, related to this RFP must be directed in writing and sent to the address mentioned in clause 1 of the RFP. Any clarifications / query received thereafter shall not be considered and will be ignored. The preferred mode of delivering written questions, to the aforementioned contact person would be through the email followed by letter in writing. In no event, Bank will be responsible in ensuring receipt of inquiries.

Bank makes no commitment on its part to accept all the queries / suggestions / requests submitted by the bidders. Bank on reviewing the inquiries received from the bidders, wherever needed, will carry out necessary amendment to its RFP clauses, if any, and the separate communication will be sent to individual bidders.

#### **2.5. LIABILITIES OF THE BANK:**

This RFP is not an offer of the Bank, but an invitation for Bidder's responses. No contractual obligations on behalf of the Bank, whatsoever, shall arise from the tender process unless and until a formal contract is signed and executed by duly authorized officers of the Bank and the Bidder. However, until a formal contract is prepared and executed, this offer together, notification of award of contract and Bidder's written acceptance thereof shall constitute a binding contract with the successful bidder.

#### **2.6. OWNERSHIP:**

The RFP and all supporting documentation / templates are the sole property of the Bank and violation of this will be breach of trust and the Bank would be free to initiate any action deemed appropriate. The proposal and all supporting documentation submitted by the bidders shall become property of the Bank.

#### **2.7 FURNISHING OF INFORMATION**

The Bidder is expected to examine all instructions, forms, terms and specifications in these documents. Failure to furnish all information required by the documents or to submit a bid not substantially responsive to the documents in every respect will be at the Bidder's risk and may result in the rejection of its bid.

#### **2.8 FORMAT AND SIGNING OF BIDS**

The original Technical and Commercial bids shall be typed and shall be signed by the Bidder or a person or persons duly authorized to bind the Bidder to the contract. The person or persons signing the bid shall initial all pages of the offer. The bidder along with the cost of bid documents should submit a letter attesting the signatures of the authorized official responsible for signing the bid documents.

#### **2.9 AUTHENTICATION OF ERASURES / OVERWRITING ETC.**

Any inter-lineation, erasures, or overwriting shall be valid only if the person or persons signing the bid initial them.

#### **2.10 AMENDMENTS TO RFP TERMS AND CONDITIONS:**

Banks reserves its right to issue any amendments to the terms and conditions, technical specification of the RFP at any time prior to the deadline for opening of the technical bids. Such amendments to RFP shall be intimated to the bidders separately.

## **2.11 CLARIFICATION**

During evaluation of the bids (both technical and commercial), the Bank may, at its discretion, ask the Bidder for any clarification on its bid. The request for clarification and the response shall be in writing / email, and no change in the prices shall be sought, offered, or permitted after submission of the bid.

## **2.12 ERRORS AND THEIR RECTIFICATION**

Arithmetical errors will be rectified on the following basis:

If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the bidder does not accept the correction of the errors, its bid will be rejected. If there is a discrepancy between words and figures, the amount in words will prevail.

## **2.13 BANK'S RIGHT TO ACCEPT OR REJECT ANY OR ALL BIDS.**

Notwithstanding anything contained in any of the clauses, Bank hereby reserves its right to accept or reject any or all the bids and to annul the bidding process at any time prior to contract award, without thereby incurring any liability to the affected Bidder or bidders or any obligation to inform the affected Bidder or bidders of the grounds for the Bank's action.

## **2.14 CONTACTING THE BANK**

Any effort by a Bidder to influence the Bank in its decisions on bid evaluation, bid comparison or contract award will result in the rejection of the Bidder's bid

## **2.15 ACCEPTANCE OF CONTRACT.**

Within 7 days (inclusive of holidays) of receipt of the Purchase Order, the successful Bidder/s shall sign, affix official stamp and date the duplicate copy / photo copy of the Purchase Order and return it to the Bank as a token of having accepted the terms and conditions of the Purchase Order.

## **2.16 FORMATION OF CONTRACT.**

The notification of award in the form of a Purchase Order or Letter and acceptance thereof by the bidder will constitute the formation of the Contract.

## **2.17 ASSIGNMENT**

The Successful Bidder/s shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Bank's prior written consent.

## **2.18 USE OF CONTRACT DOCUMENTS AND INFORMATION**

The Successful Bidder shall not, without the Bank's prior written consent, disclose any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Bank in connection therewith, to any person other than a person employed by the Supplier in the performance of the Contract. Disclosure to any such employed person shall be made in confidence and shall extend only so far, as may be necessary for purposes of such performance.

## **2.19 TERMINATION FOR DEFAULT**

The Bank, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Bidder, may terminate this Contract in whole or in part:

if the Bidder fails to provide AMC as per the terms and conditions mentioned in the RFP if the Bidder fails to perform any other obligations(s) under the Contract.

In the event of the Bank terminating the Contract in whole or in part, the Bank may procure, upon such terms and in such manner, as it deems appropriate, AMC related services, similar to those undelivered, and the Bidder shall be liable to the Bank for any excess costs for such similar related services. However, the Bidder shall continue performance of the Contract to the extent not terminated.

#### **2.19 TERMINATION FOR INSOLVENCY**

The Bank may at any time terminate the Contract by giving written notice to the Bidder, if the Bidder becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the Bidder, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the Bank.

#### **2.20 FORCE MAJEURE**

Notwithstanding the provisions of clauses 2.18 to 2.19 the Bidder shall not be liable for penalty or termination for default if and to the extent that the delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods and epidemics.

If a Force Majeure situation arises, the Bidder shall promptly notify the Bank in writing of such condition and the cause thereof. Unless otherwise directed by the Bank in writing, the Bidder shall continue to perform its obligations under the Contract as far as is reasonably practical, and shall seek all reasonable alternative means of performance not prevented by the Force Majeure event.

Similarly, Bank shall also be not liable for any delay or failure in providing required infrastructure or support to the bidder to perform its obligations under the contract where such delay or failure is the result of an event of Force Majeure. For purposes of this clause, "Force Majeure" means an event beyond the control of the Bidder and not involving the Bidder's fault or negligence and not foreseeable. Such events may include, but are not restricted to, wars or revolutions, fires, floods and epidemics

#### **2.21 RESPONSIBILITY FOR FAULT FREE OPERATION & PENALTY:**

The Successful Bidder, following the execution of the Contract, will assume total responsibility for the fault free operation of the UPS hardware and maintenance during the AMC period.

The following conditions shall be applicable for ensuring trouble-free maintenance:

- a) 97% uptime per year should always be maintained for resolving UPS hardware problems at the locations where the UPS is located. The percentage of downtime will be calculated based on the time to repair / rectify a fault from the time the complaint is made to the time it is rectified. Successful Bidder should ensure that 10% of the hardware spares should be made available at their service centre in each of the ten districts. Defective parts should be replaced within 24 hours of receipt of the complaint.
- b) As part of preventive maintenance, during AMC contract period, all the UPS which is included in the AMC will be serviced once in three months, and records for having done the preventive maintenance has to be furnished to Regional Computer Centre of the Bank every three months for making quarterly payments.

- c) The Bank will normally approach the successful bidder through his Central Help Desk /call centre for any problem relating to UPS in branches. During emergencies/ problem times, the branch / Regional office will make a call /complaint only to the local service centre / service engineer and not to a Central Help desk/ call centre for troubleshooting.
- d) Bidder to attend all service calls within 4 hours from logging of the call.
- e) Maintenance services shall be made available on all working days of the Bank's branches/offices from Monday through Saturday. The services should be available from 10 AM to 6 PM.
- f) Normally time taken to repair/resolve shall not exceed 24 hours. If Any UPS system that is reported to be down before 2 PM on a given day, it should be either repaired or replaced by a standby Online UPS of similar or higher capacity on the same day or latest before 11 AM the next working day. Any UPS reported down after 2 PM should be repaired / replaced by a standby Online UPS as stated above on the same day or latest by 2 PM on next working day.
- g) If the selected bidder fails to meet the above-mentioned service levels as stated in service uptime above, a penalty shall applicable as follows:  
For each UPS downtime 5% of the cost of AMC for the concerned UPS will be charged for each day of delay more than what is specified earlier. For part of a day delay in servicing the UPS the charges will be calculated as applicable for one day. Penalty amount such calculated will be directly deducted from the AMC charges payable by the bank at the end of each half year. The maximum penalty deducted will be restricted to 20% of the cost of the AMC for each UPS. In case of non-adherence to the UPS downtime clause and if even a single UPS is down for more than 4 days from date of complaint with no action taken to rectify the same or if the successful vendor does not provide a stand by UPS, Bank has the right to cancel the contract and invoke the performance guarantee.
- h) The topping up of battery water for the battery bank in the UPS is to be done by the successful bidder on a quarterly basis. The battery water is to be supplied by the successful vendor and transported to the branches concerned for topping the battery bank. The cost of battery water will be borne by the branch at actuals, all other charges including transportation is to be borne by the vendor.
- i) In case the UPS vendor fails to top up battery water in branch within 3 days after getting written communication from the branch, the branch reserves the right to utilize local vendors for carry out the activity. The service cost associated with such activity will be deducted from the next payment schedule of the selected bidder
- i) In case of AMC of UPS in ATM where SMF battery bank is provided bidder should only provide AMC for the UPS and clean the heads of the SMF batteries /Check voltage of batteries.

## **2.26 RESOLUTION OF DISPUTES**

In case of any disagreement or dispute between the Bank and the successful bidder, the dispute will be resolved in a manner as outlined hereunder.

The Bank and the successful bidder shall make every effort to resolve amicably by direct informal negotiations any disagreement or dispute between them on any matter connected with the contract or in regard to the interpretation of the context thereof. If, after thirty (30) days from the commencement of informal negotiations, the Bank and the successful Bidder have not been able to resolve amicably a contract dispute, such differences and disputes shall be referred, at the option of either party, to the arbitration of one single arbitrator to be mutually agreed upon and in the event of no consensus, the arbitration shall be done by three arbitrators, one to be nominated by the Bank, one to be nominated by the successful bidder and the third arbitrator shall be nominated by the two arbitrators nominated as above. Such submission to arbitration will be in accordance with the Arbitration and Conciliation Act

1996. Upon every or any such reference the cost of and incidental to the references and award shall be at the discretion of the arbitrator or arbitrators or Umpire appointed for the purpose, who may determine the amount thereof and shall direct by whom and to whom and in what manner the same shall be borne and paid.

Courts of Chhatrapati Sambhajanagar shall alone have jurisdiction to the exclusion of all other courts, in respect of all differences and disputes envisaged above.

**Checklist while submitting Technical & Commercial Bid for selection of vendors for maintenance of UPS Systems (To be submitted in sealed envelopes along with technical bid)**

<u>Sr</u> <u>No</u>	Particulars (Ensure whether the following have been enclosed)	<u>YES</u>	<u>NO</u>
<u>1</u>	Self-Certified letter of unconditional acceptance of all Terms & Conditions <b><u>Annexure A</u></b>		
<u>2</u>	UPS details <b><u>Annexure B</u></b>		
<u>3</u>	Commercial Bid <b><u>Annexure C-1 and Annexure C - 2</u></b>		
<u>4</u>	Certificate for Work Experience in the same field for last 3 years <b><u>Annexure D</u></b> Enclose copy of any work order with details as given in the letter		
<u>5</u>	Escalation Matrix <b><u>Annexure E</u></b>		
<u>6</u>	Performance Guarantee <b><u>Annexure F</u></b>		
<u>7</u>	List of support Offices with complete address, e-mail id, telephone & fax Nos. & manpower at each location <b><u>Annexure G -1 and Annexure G -2</u></b>		

**Annexure A**

**DECLARATION**

**(To be submitted in letter head)**

I / We have read the instructions appended and all terms and conditions and I / We understand that if any false information is detected at a later date, any future contract made between ourselves and Maharashtra Gramin Bank, on the basis of the information given by me / us can be treated as invalid by the Bank and I / We will be solely responsible for the consequences.

I / We agree that the decision of Maharashtra Gramin Bank in selection of contractors will be final and binding to me / us.

All the information furnished by me hereunder is correct to the best of my knowledge and belief.

I / We agree that I / we have no objection if enquiries are made about the work listed by me / us in the accompanying sheets.

I / We agree that I / We have not applied in the name of sister concern for the subject process.

**Place:**

**Signature**

**Date:**

**NAME & DESIGNATION**

**SEAL OF ORGANISATION**

**ANNEXURE – B****TOTAL NUMBER OF UPS TO BE COVERED UNDER THIS AMC (AS ON  
31.12.2025)**

<b>Sr No</b>	<b>Branch Code</b>	<b>Branch</b>	<b>RO</b>	<b>Make</b>	<b>KVA</b>
1	6200	RO AKOLA	AKOLA	PROSTAR	7.5
2	6201	Akola Main	AKOLA	NUMERIC	5
3	6202	UGWA	AKOLA	NUMERIC	2
4	6210	ALEGAON	AKOLA	NUMERIC	2
5	6205	URAL	AKOLA	NUMERIC	2
6	6203	RAJANDA	AKOLA	NUMERIC	2
7	6206	CHANNI	AKOLA	NUMERIC	2
8	6204	UMRA	AKOLA	NUMERIC	2
9	6222	HIWARKHED	AKOLA	NUMERIC	2
10	6224	CHOHOTTA BAZAR	AKOLA	NUMERIC	2
11	6225	BALAPUR	AKOLA	NUMERIC	3
12	6221	BORGAON MANJU	AKOLA	NUMERIC	1
13	6219	TELHARA	AKOLA	NUMERIC	3
14	6208	KANHERI SARAP	AKOLA	NUMERIC	2
15	6217	OLD CITY	AKOLA	NUMERIC	3
16	6209	APATAPA	AKOLA	NUMERIC	2
17	6211	ANDURA	AKOLA	NUMERIC	3
18	6218	MURTIJAPUR	AKOLA	NUMERIC	3
19	6212	GAIGAON	AKOLA	NUMERIC	2
20	6216	AKOT	AKOLA	NUMERIC	3
21	6213	MOTHI UMARI	AKOLA	NUMERIC	2
22	6215	MHAISANG	AKOLA	NUMERIC	2
23	6223	BARSHI TAKLI	AKOLA	NUMERIC	3
24	6220	PATUR	AKOLA	NUMERIC	3
25	6401	BULDHANA	AKOLA	NUMERIC	5

26	6402	V. NAGAR	AKOLA	NUMERIC	2
27	6403	ANDHERA	AKOLA	NUMERIC	2
28	6404	KHAMGAON	AKOLA	NUMERIC	3
29	6405	MOTALA	AKOLA	NUMERIC	3
30	6406	SHEGAON	AKOLA	NUMERIC	3
31	6407	CHIKHALI	AKOLA	NUMERIC	3
32	6408	NARVEL	AKOLA	NUMERIC	2
33	6409	LONAR	AKOLA	NUMERIC	3
34	6410	SHELGAON BAZAR	AKOLA	NUMERIC	2
35	6411	WARWAT BAKAL	AKOLA	NUMERIC	2
36	6412	SINDKHED RAJA	AKOLA	NUMERIC	3
37	6414	MEHKAR	AKOLA	NUMERIC	3
38	6415	DONNGAON	AKOLA	NUMERIC	2
39	6416	SULTANPUR	AKOLA	NUMERIC	2
40	6417	D. RAJA	AKOLA	NUMERIC	3
41	6418	DHAD	AKOLA	NUMERIC	2
42	6420	JAMOD	AKOLA	NUMERIC	2
43	6422	JALGAON JAMOD	AKOLA	NUMERIC	3
44	6424	NANDURA	AKOLA	NUMERIC	3
45	6425	UNDRI	AKOLA	NUMERIC	2
46	6226	PARAS	AKOLA	NUMERIC	2
47	6426	D. MAHI	AKOLA	NUMERIC	2
48	6427	JAWALA BK	AKOLA	NUMERIC	2
49	6310	R. NAGAR	AKOLA	NUMERIC	3
50	6302	BADNERA	AKOLA	NUMERIC	2
51	6301	AMRAVATI	AKOLA	NUMERIC	3
52	6304	MORSHI	AKOLA	NUMERIC	3
53	6303	PARATWADA	AKOLA	NUMERIC	3

54	6306	DHAMANGAON RLY	AKOLA	NUMERIC	3
55	6305	NANDGAON KH	AKOLA	NUMERIC	3
56	6307	SHIRASGAON KASABA	AKOLA	NUMERIC	2
57	6309	TIWASA	AKOLA	PROSTAR	2
58	4501	ADAS	BEED	AVO	3
59	4502	APEGAON	BEED	NUMERIC	3
60	4504	Beed Main	BEED	NUMERIC	3
61	4506	Kada	BEED	NUMERIC	3
62	4507	CHAKLAMBA	BEED	NUMERIC	3
63	4509	DEOLA	BEED	TECHSER	3
64	4510	DHAMANGAON	BEED	NUMERIC	3
65	4511	DHARMAPURI	BEED	AVO	3
66	4512	DINDRUD	BEED	NUMERIC	3
67	4513	Dongarkinhi	BEED	NUMERIC	3
68	4514	EDDA	BEED	NUMERIC	3
69	4515	MAJALGAON	BEED	NUMERIC	3
70	4518	JATEGAON	BEED	AVO	3
71	4519	Kaij	BEED	NUMERIC	3
72	4521	UMAPUR	BEED	NUMERIC	3
73	4522	KITTIADGAON	BEED	AVO	3
74	4524	KUSLAMB	BEED	AVO	3
75	4525	LIMBAGANESH	BEED	NUMERIC	3
76	4526	Moha	BEED	AVO	3
77	4529	TELGAON	BEED	NUMERIC	3
78	4530	Padalsingi	BEED	NUMERIC	3
79	4531	PATODA AMBA	BEED	NUMERIC	3
80	4532	PIMPALNER	BEED	TECHSER	3

81	4534	PIMPLA	BEED	AVO	3
82	4535	POHNER	BEED	NUMERIC	3
83	4536	RAIMOHA	BEED	NUMERIC	3
84	4537	Rajuri	BEED	AVO	3
85	4539	Georai	BEED	NUMERIC	3
86	4540	Sirsala	BEED	NUMERIC	3
87	4541	TAKARWAN	BEED	NUMERIC	3
88	4542	TALWADA	BEED	AVO	3
89	4546	Yusuf Wadgaon	BEED	NUMERIC	3
90	4547	AMBAJOGAI	BEED	AVO	3
91	4548	Parli	BEED	NUMERIC	3
92	4549	PATODA TQ	BEED	AVO	3
93	4550	DHARUR	BEED	NUMERIC	3
94	4551	ASHTI	BEED	TECHSER	3
95	4553	MOREWADI	BEED	AVO	3
96	4500	RO BEED	BEED	AVO	3
97	6506	MANGLI	BHANDARA	NUMERIC	3
98	6508	Palandur	BHANDARA	PROSTAR	3
99	6510	SAKOLI	BHANDARA	NUMERIC	3
100	6512	PAONI	BHANDARA	NUMERIC	1
101	6513	THANA PP	BHANDARA	PROSTAR	3
102	6615	DEORI	BHANDARA	PROSTAR	2
103	6515	Tumsar	BHANDARA	DOLPHIN	3
104	6518	ADYAL	BHANDARA	POWERTEK	3
105	6604	CHOPA	BHANDARA	OKAI	2
106	6605	Kakodi	BHANDARA	NUMERIC	3
107	6607	Adasi	BHANDARA	SU KAM	3
108	6618	Arjuni morgaon	BHANDARA	NUMERIC	3

109	6622	KUDWA	BHANDARA	NUMERIC	3
110	6623	KATANGIKLA	BHANDARA	NUMERIC	2
111	6624	Fulchur	BHANDARA	ONFINITI	2
112	6702	MOUDA	BHANDARA	NUMERIC	3
113	6706	Pardi	BHANDARA	PROSTAR	3
114	6709	Mohapa	BHANDARA	JUMBO	3
115	6710	Patansaongi	BHANDARA	PROSTAR	2
116	6520	Parsodi	BHANDARA	NUMERIC	3
117	6606	MAHAGAON	BHANDARA	NUMERIC	3
118	6608	Sukadi	BHANDARA	POWERTEK	3
119	6609	Kurhadi	BHANDARA	POWERTEK	2
120	6501	BHANDARA	BHANDARA	POWERTEK	3
121	6516	mohadi	BHANDARA	NUMERIC	3
122	6619	Sadak Arjuni	BHANDARA	DOLPHIN	3
123	6517	Lakhandur	BHANDARA	PROSTAR	3
124	6519	ASGAON	BHANDARA	DOLPHIN	3
125	6502	Manegaon (Bazar)	BHANDARA	PROSTAR	3
126	6503	Nakadongri	BHANDARA	NUMERIC	2
127	6514	GONDEKHARI	BHANDARA	POWERTEK	3
128	6601	Pandhari	BHANDARA	PROSTAR	3
129	6603	KALIMATI	BHANDARA	POWERTEK	3
130	6610	RAWANWADI	BHANDARA	PROSTAR	2
131	6614	Gondia	BHANDARA	NUMERIC	3
132	6616	AMGAON	BHANDARA	POWERTEK	3
133	6617	GOREGAON	BHANDARA	PROSTAR	2
134	6613	TIRORA	BHANDARA	NUMERIC	3
135	6703	UMRED	BHANDARA	PROSTAR	2
136	6704	Hingana	BHANDARA	PROSTAR	3

137	6712	TARSA	BHANDARA	NUMERIC	3
138	6708	BELA	BHANDARA	POWERTEK	3
139	6705	Khamla	BHANDARA	PROSTAR	3
140	6511	Virli	BHANDARA	ROHS	3
141	6602	Kawarabandh	BHANDARA	POWERTEK	2
142	6620	Salekasa	BHANDARA	NUMERIC	3
143	6701	Hudkeshwar	BHANDARA	ETN	5
144	6707	RAMTEK	BHANDARA	NUMERIC	3
145	6800	RO Chandrapur	CHANDRAPUR	NUMERIC	7.5
146	6801	CHANDRAPUR	CHANDRAPUR	NUMERIC	2
147	6803	GHODPETH	CHANDRAPUR	PROSTAR	2
148	6804	PALASGAON JAT	CHANDRAPUR	PROSTAR	2
149	6805	CHANDANKHEDA	CHANDRAPUR	PROSTAR	2
150	6806	GANGALWADI	CHANDRAPUR	PROSTAR	2
151	6808	TOHOGAON	CHANDRAPUR	PROSTAR	2
152	6809	KELZAR	CHANDRAPUR	PROSTAR	2
153	6810	KHAMBADA	CHANDRAPUR	NUMERIC	2
154	6811	MOHADI(M)	CHANDRAPUR	NUMERIC	2
155	6812	NANDAFATA	CHANDRAPUR	NUMERIC	2
156	6813	DHABA	CHANDRAPUR	PROSTAR	2
157	6814	KORPANA	CHANDRAPUR	NUMERIC	2
158	6815	BRAMHAPURI	CHANDRAPUR	PROSTAR	2
159	6816	CHIMUR	CHANDRAPUR	PROSTAR	2
160	6817	JIWATI	CHANDRAPUR	PROSTAR	2
161	6818	MOTEGAON	CHANDRAPUR	PROSTAR	2
162	6821	VISAPUR	CHANDRAPUR	NUMERIC	2
163	6822	TUKUM	CHANDRAPUR	PROSTAR	2
164	6823	GADCHANDUR	CHANDRAPUR	NUMERIC	2

165	6824	TALODHI(B)	CHANDRAPUR	PROSTAR	2
166	6826	BHISI	CHANDRAPUR	PROSTAR	2
167	6827	SAOLI	CHANDRAPUR	PROSTAR	2
168	6828	NAGBHIR	CHANDRAPUR	PROSTAR	2
169	6830	BALLARPUR	CHANDRAPUR	PROSTAR	2
170	6831	SHEGAON	CHANDRAPUR	PROSTAR	2
171	6832	BHADRAVATI	CHANDRAPUR	NUMERIC	2
172	6833	WARORA	CHANDRAPUR	PROSTAR	2
173	6835	MUL	CHANDRAPUR	PROSTAR	2
174	6837	BENGALI CAMP	CHANDRAPUR	NUMERIC	2
175	6901	KUNGHADA	CHANDRAPUR	NUMERIC	2
176	6903	Ankisa	CHANDRAPUR	PROSTAR	2
177	6904	KADHOLI	CHANDRAPUR	PROSTAR	2
178	6905	WADADHA	CHANDRAPUR	PROSTAR	2
179	6911	DHANORA	CHANDRAPUR	NUMERIC	3
180	6913	WADASA	CHANDRAPUR	PROSTAR	2
181	6914	ARMORI	CHANDRAPUR	PROSTAR	2
182	6915	CHAMORSHI	CHANDRAPUR	PROSTAR	2
183	6916	AHERI	CHANDRAPUR	NUMERIC	2
184	6917	ETAPALLI	CHANDRAPUR	PROSTAR	2
185	6918	MURUMGAON	CHANDRAPUR	PROSTAR	2
186	6919	NAVEGAON	CHANDRAPUR	PROSTAR	2
187	5100	RO Aurangabad	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
188	5101	GARKHEDA-ROAD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
189	5105	KHANDALA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
190	5107	LONI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3

191	5110	SHIVNA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
192	5111	KARMAD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
193	5112	PANAVDOD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
194	5123	AMBHAI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
195	5124	MAHALGAON	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
196	5125	GANGAPUR	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
197	5126	JARANDI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
198	5128	SAWALATBARA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
199	5130	SILLOD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
200	5132	SHIVAJI NAGAR	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
201	5133	KANNAD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
202	5134	PAITHAN	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
203	5136	BIDKIN	CHHATRAPATI SAMBHAJINAGAR	MICROTEK	3
204	5137	ALAND	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
205	5206	BHOKARDAN	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
206	5208	TIRTHPURI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
207	5209	DABHADI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
208	5213	GONDI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3

209	5216	RAMNAGAR	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
210	5218	WAGHRULJ	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
211	5220	KUM PIMPALGAON	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
212	5224	JAFRABAD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
213	5226	AMBAD	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
214	5227	NEW JALNA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3
215	4000	Head Office	CHHATRAPATI SAMBHAJINAGAR	PROSTAR	15
216	4000	Head Office	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	7.5
217	4000	Head Office	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	7.5
218	4000	Head Office	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	7.5
219	4302	ANDHORI	LATUR	NUMERIC	3
220	4303	ASHIV	LATUR	NUMERIC	3
221	4305	ATNUR	LATUR	NUMERIC	3
222	4306	BELKUND	LATUR	NUMERIC	3
223	4308	BORI LATUR	LATUR	NUMERIC	3
224	4309	BORUL	LATUR	NUMERIC	3
225	4310	Chapoli	LATUR	NUMERIC	1
226	4312	DEVARJAN	LATUR	NUMERIC	3
227	4314	Aurad Shahajani	LATUR	XENON	3
228	4315	HALI	LATUR	TECHSER	3
229	4316	UDGIR	LATUR	NUMERIC	3
230	4319	Jawala bk	LATUR	NUMERIC	3
231	4324	Ahmadpur	LATUR	NUMERIC	3

232	4325	KHAROLA	LATUR	NUMERIC	3
233	4326	KHAROSA	LATUR	NUMERIC	3
234	4327	KINGAON	LATUR	NUMERIC	3
235	4330	Shirur Tajband	LATUR	NUMERIC	3
236	4333	WADWAL N	LATUR	TECHSER	3
237	4334	Walandi	LATUR	NUMERIC	3
238	4335	Wanjarwada	LATUR	NUMERIC	3
239	4336	Bhuisamudra	LATUR	NUMERIC	3
240	4337	Nilanga	LATUR	NUMERIC	3
241	4338	NALEGAON	LATUR	NUMERIC	3
242	4339	DEONI	LATUR	NUMERIC	3
243	4340	GANJGOLAI	LATUR	NUMERIC	3
244	4342	Renapur	LATUR	NUMERIC	3
245	4343	PANGAON	LATUR	NUMERIC	3
246	4344	VNC LATUR	LATUR	NUMERIC	3
247	4401	Aloor	LATUR	NUMERIC	3
248	4403	ashta kasar	LATUR	NUMERIC	3
249	4406	KALLAM	LATUR	NUMERIC	3
250	4407	Jalkot T	LATUR	NUMERIC	3
251	4411	KHAMASWADI	LATUR	NUMERIC	3
252	4414	MAKANI	LATUR	NUMERIC	3
253	4416	MANKESHWAR	LATUR	NUMERIC	3
254	4417	Massa	LATUR	NUMERIC	3
255	4418	MOHA K	LATUR	NUMERIC	3
256	4420	Dharashiv	LATUR	NUMERIC	3
257	4421	PARA	LATUR	NUMERIC	3
258	4422	Paranda	LATUR	NUMERIC	3
259	4423	PATHRUD	LATUR	NUMERIC	3

260	4424	SALGARA	LATUR	NUMERIC	3
261	4425	SAMUDRAWANI	LATUR	NUMERIC	3
262	4426	SASTUR	LATUR	NUMERIC	3
263	4428	SHELGAON	LATUR	NUMERIC	3
264	4429	SHIRADHON	LATUR	NUMERIC	3
265	4430	TER	LATUR	NUMERIC	3
266	4431	TURORI	LATUR	NUMERIC	3
267	4433	Bhoom	LATUR	NUMERIC	3
268	4434	WASHI	LATUR	NUMERIC	3
269	4435	Anandnagar	LATUR	NUMERIC	3
270	4436	OMERGA	LATUR	NUMERIC	3
271	4437	NALDURG	LATUR	NUMERIC	3
272	4438	Sanja	LATUR	NUMERIC	3
273	4439	SANGVI KATI	LATUR	NUMERIC	3
274	4332	WADHONA	LATUR	TECHSER	3
275	4317	S.C. LATUR	LATUR	NUMERIC	3
276	4300	RO LATUR	LATUR	NUMERIC	3
277	4100	Regional Office	NANDED	NUMERIC	3
278	4101	ISLAPUR	NANDED	NUMERIC	3
279	4102	ARDHAPUR	NANDED	NUMERIC	3
280	4103	KUNDALWADI	NANDED	NUMERIC	3
281	4104	Biloli	NANDED	NUMERIC	3
282	4106	BARBADA	NANDED	NUMERIC	3
283	4107	BARUL	NANDED	NUMERIC	3
284	4108	BETMOGRA	NANDED	NUMERIC	3
285	4109	KASRALI	NANDED	NUMERIC	3
286	4110	BODHADI	NANDED	NUMERIC	3
287	4111	Chandola	NANDED	NUMERIC	3

288	4112	DEGLOOR	NANDED	NUMERIC	3
289	4113	DIGRAS	NANDED	NUMERIC	3
290	4114	GADGA	NANDED	NUMERIC	3
291	4115	HANEGAON	NANDED	NUMERIC	3
292	4116	JAHOOR	NANDED	NUMERIC	3
293	4118	JAMB BK	NANDED	NUMERIC	3
294	4119	DHARMABAD	NANDED	NUMERIC	3
295	4120	KAMARI	NANDED	NUMERIC	3
296	4121	KANDHAR	NANDED	NUMERIC	3
297	4122	KAPSI	NANDED	NUMERIC	3
298	4123	KARADKHED	NANDED	NUMERIC	3
299	4124	KHATGAON	NANDED	NUMERIC	3
300	4125	Krushnur	NANDED	NUMERIC	3
301	4126	Kuntur	NANDED	NUMERIC	3
302	4127	LAHAN	NANDED	NUMERIC	3
303	4128	LIMBGAON	NANDED	NUMERIC	3
304	4129	Lohgaon	NANDED	NUMERIC	3
305	4130	Mahur	NANDED	NUMERIC	3
306	4131	Malakoli	NANDED	NUMERIC	3
307	4132	MALEGAON	NANDED	NUMERIC	3
308	4133	MANATHA	NANDED	NUMERIC	3
309	4134	MUDKHED	NANDED	NUMERIC	3
310	4135	Mukramabad	NANDED	NUMERIC	3
311	4136	BHAGYANAGAR	NANDED	NUMERIC	3
312	4138	OSMANNAGAR	NANDED	NUMERIC	3
313	4139	BHOKAR	NANDED	NUMERIC	3
314	4141	PETHWADAJ	NANDED	NUMERIC	3
315	4142	HADGAON	NANDED	NUMERIC	3

316	4143	MUKHED	NANDED	NUMERIC	3
317	4144	Ioha	NANDED	NUMERIC	3
318	4145	UMRIPETH	NANDED	NUMERIC	3
319	4147	TALNI	NANDED	NUMERIC	3
320	4148	TAMLOOR	NANDED	NUMERIC	3
321	4149	Umri Bazar	NANDED	NUMERIC	3
322	4150	WADEPURI	NANDED	NUMERIC	3
323	4151	VISHNUPURI	NANDED	NUMERIC	3
324	4152	WAIBAZAR	NANDED	NUMERIC	3
325	4153	TAMSA	NANDED	NUMERIC	3
326	4154	KINWAT	NANDED	NUMERIC	3
327	4155	Waghala	NANDED	NUMERIC	3
328	4157	Shivajinagar, Nanded	NANDED	NUMERIC	3
329	4158	Taroda	NANDED	NUMERIC	3
330	4159	NAIGAON	NANDED	NUMERIC	3
331	4160	Vazirabad	NANDED	NUMERIC	3
332	4161	Pawdewadi naka	NANDED	NUMERIC	3
333	4162	Bhavsar Chowk	NANDED	NUMERIC	3
334	4163	CHAITANYANAGAR	NANDED	NUMERIC	3
335	4164	HIMAYATNAGAR	NANDED	NUMERIC	3
336	4165	SRTMUN	NANDED	NUMERIC	3
337	4166	BARHALI	NANDED	NUMERIC	3
338	4167	NARSI	NANDED	NUMERIC	3
339	4168	SHIVANI	NANDED	NUMERIC	3
340	5501	JALGAON	NASHIK	NUMERIC	3
341	5503	MUKTAINAGAR	NASHIK	NUMERIC	3
342	5504	AMADADE	NASHIK	NUMERIC	3
343	5505	KEKAT NIMBHORA	NASHIK	NUMERIC	3

344	5507	VARANGAON	NASHIK	MICROTEK	3
345	5508	YAWAL	NASHIK	NUMERIC	3
346	5511	MHASAWAD	NASHIK	NUMERIC	3
347	5512	PAROLA	NASHIK	NUMERIC	3
348	5513	RAVER	NASHIK	NUMERIC	3
349	5514	KAJGAON	NASHIK	NUMERIC	3
350	5515	SAVKHEDA BK	NASHIK	NUMERIC	3
351	5516	CHOPDA	NASHIK	NUMERIC	3
352	5517	AMALNER	NASHIK	NUMERIC	3
353	5605	ALONDE	NASHIK	NUMERIC	3
354	5609	KELWA	NASHIK	NUMERIC	3
355	5612	WADA	NASHIK	NUMERIC	3
356	5615	MURBE	NASHIK	NUMERIC	3
357	5623	MOKHADA	NASHIK	NUMERIC	3
358	5634	DAHANU	NASHIK	NUMERIC	3
359	5703	NANDGAON	NASHIK	NUMERIC	3
360	5704	SINNAR	NASHIK	NUMERIC	3
361	5707	SHINDE	NASHIK	NUMERIC	3
362	5709	OZAR	NASHIK	NUMERIC	3
363	5710	MADSANGVI	NASHIK	NUMERIC	3
364	5711	MAKHMALABAD	NASHIK	ULTECH ENERGIES	3
365	5713	BHAGUR	NASHIK	NUMERIC	3
366	5714	EKLEHERE	NASHIK	NUMERIC	3
367	5803	SAKRI	NASHIK	NUMERIC	3
368	5804	PAROLA RAOD DHULE	NASHIK	NUMERIC	3
369	6000	NANDURBAR	NASHIK	NUMERIC	3
370	6003	VADALI	NASHIK	NUMERIC	3
371	4200	RO PARBHANI	PARBHANI	NUMERIC	3

372	4200	ATM VAN RO PARBHANI	PARBHANI	NUMERIC	3
373	4201	AJEGAON	PARBHANI	NUMERIC	3
374	4202	Ambachondi	PARBHANI	NUMERIC	3
375	4203	ASOLA	PARBHANI	NUMERIC	3
376	4205	JINTUR	PARBHANI	NUMERIC	3
377	4206	BHOGAON	PARBHANI	NUMERIC	3
378	4207	CHARTHANA	PARBHANI	NUMERIC	3
379	4208	CHATORI	PARBHANI	NUMERIC	3
380	4209	Chudawa	PARBHANI	NUMERIC	3
381	4210	DIGRAS	PARBHANI	NUMERIC	3
382	4211	DUDHGAON	PARBHANI	NUMERIC	3
383	4213	GANGAKHED	PARBHANI	NUMERIC	3
384	4214	Girgaon (B)	PARBHANI	NUMERIC	3
385	4215	HATTA	PARBHANI	NUMERIC	3
386	4216	PARHRI	PARBHANI	NUMERIC	3
387	4217	Basmat	PARBHANI	NUMERIC	3
388	4218	Katneshwar	PARBHANI	NUMERIC	3
389	4219	Kolha	PARBHANI	NUMERIC	3
390	4220	Kanergaon	PARBHANI	NUMERIC	3
391	4222	Kurunda	PARBHANI	NUMERIC	3
392	4223	KAWALGAON	PARBHANI	NUMERIC	3
393	4224	KEKARJAWALA	PARBHANI	NUMERIC	3
394	4225	Jawala Bazar	PARBHANI	NUMERIC	3
395	4226	HINGOLI MAIN	PARBHANI	NUMERIC	3
396	4227	Kalamnuri	PARBHANI	NUMERIC	3
397	4228	NARSI NAMDEV	PARBHANI	NUMERIC	3
398	4229	RO PARBHANI	PARBHANI	NUMERIC	3
399	4230	Pingli	PARBHANI	NUMERIC	3

400	4231	Akhada Balapur	PARBHANI	NUMERIC	3
401	4232	PUSEGAON	PARBHANI	NUMERIC	3
402	4233	RO PARBHANI	PARBHANI	NUMERIC	3
403	4234	PALAM	PARBHANI	NUMERIC	3
404	4235	POKHARNI	PARBHANI	NUMERIC	3
405	4236	Ranisawargaon	PARBHANI	NUMERIC	3
406	4237	PURNA	PARBHANI	NUMERIC	3
407	4238	SAILU	PARBHANI	TECHSER	3
408	4239	MANWAT	PARBHANI	NUMERIC	3
409	4241	Shirad Shahapur	PARBHANI	NUMERIC	3
410	4243	SINGNAPUR	PARBHANI	NUMERIC	3
411	4244	RO PARBHANI	PARBHANI	NUMERIC	3
412	4245	TADKALAS	PARBHANI	NUMERIC	3
413	4246	UKHALI	PARBHANI	NUMERIC	3
414	4248	WARANGA	PARBHANI	NUMERIC	3
415	4251	Wadgaon G	PARBHANI	NUMERIC	3
416	4252	WALoor	PARBHANI	NUMERIC	3
417	4254	Yeldari (Camp)	PARBHANI	NUMERIC	3
418	4255	YEHLEGAON T	PARBHANI	NUMERIC	3
419	4257	Pimpaldari	PARBHANI	TECHSER	3
420	4258	BANWAS	PARBHANI	TECHSER	3
421	4259	VIVEKNAGAR	PARBHANI	TECHSER	3
422	4260	Sonpeth	PARBHANI	NUMERIC	3
423	4263	shivramnagar	PARBHANI	TECHSER	3
424	4265	DONGARKADA	PARBHANI	NUMERIC	3
425	4601	WAGHOLI	PUNE	NUMERIC	3
426	4602	SANASWADI	PUNE	ELTECH	3
427	4604	BORI PARDHI	PUNE	NUMERIC	3

428	4605	KANHE	PUNE	NUMERIC	3
429	4607	URULI DEVACHI	PUNE	NUMERIC	3
430	4609	LOHAGAON	PUNE	NUMERIC	3
431	4610	Bahul	PUNE	NUMERIC	3
432	4611	KONDHAWE DHAWDE	PUNE	NUMERIC	3
433	4612	KARANDI	PUNE	NUMERIC	3
434	4616	Medankarwadi	PUNE	NUMERIC	3
435	4619	INDAPUR	PUNE	NUMERIC	3
436	4620	BHUGAON	PUNE	ULTECH ENERGIES	3
437	4621	Shirur	PUNE	NUMERIC	3
438	4622	Otur	PUNE	NUMERIC	3
439	4623	Alephata	PUNE	NUMERIC	3
440	5401	Ahilyanagar	PUNE	NUMERIC	3
441	5402	Sangamner	PUNE	NUMERIC	3
442	5403	KOPARGAON	PUNE	NUMERIC	3
443	5404	MADHI	PUNE	NUMERIC	3
444	5406	MUKINDPUR	PUNE	NUMERIC	3
445	5408	BURHANAGAR	PUNE	NUMERIC	3
446	5409	NAVNAGAPUR	PUNE	NUMERIC	3
447	5601	Vrindavan	PUNE	NUMERIC	3
448	5602	Belavali	PUNE	NUMERIC	3
449	5901	CHENDHARE	PUNE	NUMERIC	3
450	5902	Dahivali	PUNE	PROSTAR	3
451	5903	SUKAPUR	PUNE	NUMERIC	3
452	5600	RO PUNE	PUNE	NUMERIC	5
453	7001	LAXMIPURI	RATNAGIRI	EMERSON	1
454	7002	HATKANANGALE	RATNAGIRI	GENUS	2
455	7003	AJARA	RATNAGIRI	NUMERIC	2

456	7005	KAGAL	RATNAGIRI	NUMERIC	2
457	7006	KABNOOR	RATNAGIRI	NUMERIC	2
458	7007	SHIROL	RATNAGIRI	EATON	2
459	7008	GARGOTI	RATNAGIRI	MASTIFF	2
460	7101	RATNAGIRI	RATNAGIRI	LIVFAST	2
461	<u>7102</u>	WADILIMBUCHI	RATNAGIRI	LUMINOUS	2
462	7103	DEVHARE	RATNAGIRI	EATON	1
463	<u>7104</u>	PACHAL	RATNAGIRI	True Power	1
464	7105	ABLOLI	RATNAGIRI	LIVFAST	2
465	<u>7106</u>	VESVI	RATNAGIRI	LUMINOUS	1
466	7107	DEVLE	RATNAGIRI	PROSTAR	2
467	<u>7108</u>	DEORUKH	RATNAGIRI	PROSTAR	2
468	7109	SHIPOSHI	RATNAGIRI	PROSTAR	2
469	<u>7110</u>	TALAVALI	RATNAGIRI	LUMINOUS	2
470	7111	PHANSAVANE	RATNAGIRI	LUMINOUS	2
471	<u>7112</u>	LANJA	RATNAGIRI	LUMINOUS	2
472	7113	TALE	RATNAGIRI	LUMINOUS	2
473	<u>7114</u>	KARBUDE	RATNAGIRI	Engineering	2
474	7115	ASURDE	RATNAGIRI	LUMINOUS	1
475	<u>7116</u>	DEVACHE GOTHANE	RATNAGIRI	LIVFAST	2
476	7117	kadivali	RATNAGIRI	SU KAM	2
477	<u>7118</u>	ambavali	RATNAGIRI	EATON	1
478	7119	VELDUR	RATNAGIRI	LUMINOUS	2
479	7120	KHOPI	RATNAGIRI	LUMINOUS	1
480	<u>7121</u>	KHED	RATNAGIRI	LUMINOUS	2
481	7122	PHANASU	RATNAGIRI	LUMINOUS	2
482	<u>7123</u>	JALGAON(DPL)	RATNAGIRI	LUMINOUS	2
483	7124	NIVALI	RATNAGIRI	LUMINOUS	1

484	<u>7125</u>	BHINGALOLI	RATNAGIRI	XENON	2
485	7126	CHIPLUN	RATNAGIRI	LUMINOUS	2
486	7201	KUDAL	RATNAGIRI	LUMINOUS	2
487	7202	OSARGAON	RATNAGIRI	LUMINOUS	1
488	7203	RAMGAD	RATNAGIRI	LUMINOUS	2
489	7204	BHUIBAWADA	RATNAGIRI	PROSTAR	2
490	7205	MUTAT	RATNAGIRI	LUMINOUS	3
491	7206	DANOLI	RATNAGIRI	PROSTAR	2
492	7207	PAWASHI	RATNAGIRI	LUMINOUS	2
493	7208	TALKAT	RATNAGIRI	LUMINOUS	2
494	7209	KANKAVLI	RATNAGIRI	LUMINOUS	2
495	7210	CHOWKE	RATNAGIRI	ENGINEERING	2
496	7211	KALNE	RATNAGIRI	LUMINOUS	1
497	7212	PHANASGAON	RATNAGIRI	LUMINOUS	2
498	7213	POIP	RATNAGIRI	LUMINOUS	2
499	7214	MALVAN	RATNAGIRI	LUMINOUS	1
500	7215	SINDHUDURG NAGARI	RATNAGIRI	NUMERIC	2
501	7216	MAJGAON	RATNAGIRI	MICROTEK	2
502	7301	SANGLI	SOLAPUR	NUMERIC	3
503	7302	SAWLAJ	SOLAPUR	PROSTAR	3
504	7303	NANDRE	SOLAPUR	PROSTAR	3
505	7304	MHAISAL	SOLAPUR	NUMERIC	3
506	7401	NAGTHANE	SOLAPUR	NUMERIC	3
507	7402	GODOLI	SOLAPUR	PROSTAR	3
508	7402	GODOLI	SOLAPUR	PROSTAR	3
509	7403	PAL	SOLAPUR	NUMERIC	3
510	7404	KATARKHATAV	SOLAPUR	MICROTEK	3
511	7500	RO SOLAPUR	SOLAPUR	PROSTAR	3

512	7501	SOLAPUR	SOLAPUR	PROSTAR	3
513	7502	ROPALE	SOLAPUR	NUMERIC	3
514	7503	AURAD	SOLAPUR	NUMERIC	3
515	7503	AURAD	SOLAPUR	NUMERIC	3
516	7504	KARAJAGI	SOLAPUR	NUMERIC	3
517	7505	ULE	SOLAPUR	NUMERIC	3
518	7505	ULE	SOLAPUR	PROSTAR	3
519	7506	LAMBOTI	SOLAPUR	NUMERIC	3
520	7507	NIMBONI	SOLAPUR	GENUS	3
521	7508	BHANDISHEGAON	SOLAPUR	PROSTAR	3
522	7509	SALGAR	SOLAPUR	CHAMPION	2
523	7512	NIMGAON	SOLAPUR	NUMERIC	3
524	7513	GURSALE	SOLAPUR	NUMERIC	3
525	7513	GURSALE	SOLAPUR	PROSTAR	3
526	7514	MANJARI	SOLAPUR	GENUS	3
527	7515	BEMBLE	SOLAPUR	GENUS	3
528	7518	BHOSE	SOLAPUR	PROSTAR	3
529	7519	UMBARE	SOLAPUR	NUMERIC	3
530	7520	VAIRAG	SOLAPUR	PROSTAR	3
531	7521	MALSHIRAS	SOLAPUR	PROSTAR	3
532	7522	BARSHI	SOLAPUR	NUMERIC	3
533	7522	BARSHI	SOLAPUR	NUMERIC	3
534	7523	TEMBHURNI	SOLAPUR	NUMERIC	3
535	7523	TEMBHURNI	SOLAPUR	NUMERIC	3
536	7524	PANDHARPUR	SOLAPUR	MICROTEK	3
537	7526	KARMALA	SOLAPUR	PROSTAR	3
538	7526	KARMALA	SOLAPUR	PROSTAR	3
539	7527	MALINAGAR	SOLAPUR	PROSTAR	3

540	7528	NATEPUTE	SOLAPUR	NUMERIC	3
541	7528	NATEPUTE	SOLAPUR	NUMERIC	3
542	7529	VELAPUR	SOLAPUR	PROSTAR	3
543	7529	VELAPUR	SOLAPUR	PROSTAR	3
544	7530	SHREEPUR	SOLAPUR	PROSTAR	3
545	7530	SHREEPUR	SOLAPUR	NUMERIC	3
546	7531	KAMTI	SOLAPUR	PROSTAR	3
547	7532	JULE SOLAPUR	SOLAPUR	PROSTAR	3
548	7533	MALKAVATHE	SOLAPUR	NUMERIC	3
549	7534	PATWARDHAN KUROLI	SOLAPUR	PROSTAR	3
550	7826	Pimpalgaon	YAVATMAL	NUMERIC	3
551	7803	KARANJI	YAVATMAL	NUMERIC	3
552	7812	darwha	YAVATMAL	NUMERIC	2
553	7601	HINGANGHAT	YAVATMAL	PROSTAR	2
554	7823	AKOLA BAZAR	YAVATMAL	INDUS MULTI SOLUTIONS	3
555	7824	RUNZA	YAVATMAL	NUMERIC	2
556	7820	RALEGAON	YAVATMAL	NUMERIC	3
557	7707	Jaulaka	YAVATMAL	NUMERIC	3
558	7606	Anji Mothi	YAVATMAL	INDUS MULTI SOLUTIONS	3
559	7811	Babhulgaon	YAVATMAL	INDUS MULTI SOLUTIONS	2
560	7711	MANORA	YAVATMAL	PROSTAR	3
561	7805	Gharphal	YAVATMAL	NUMERIC	2
562	7810	PUSAD	YAVATMAL	NUMERIC	3
563	7821	umarkhed	YAVATMAL	MICROTEK	2
564	7818	PANDHARKAWDA	YAVATMAL	NUMERIC	3
565	7825	Zari Jamani	YAVATMAL	NUMERIC	2

566	7819	MAREGAON	YAVATMAL	NUMERIC	2
567	7809	BANSI	YAVATMAL	NUMERIC	2
568	7801	YAVATMAL	YAVATMAL	NUMERIC	5
569	7822	Wadgaon	YAVATMAL	NUMERIC	3
570	7807	HIWARA	YAVATMAL	NUMAX	2
571	7708	Giroli	YAVATMAL	NUMERIC	2
572	7703	Mungala	YAVATMAL	NUMERIC	2
573	7701	DHAMNI	YAVATMAL	INDUS MULTI SOLUTIONS	3
574	7806	harshi	YAVATMAL	NUMERIC	3
575	7804	KURLI	YAVATMAL	NUMERIC	2
576	7706	LONI BK	YAVATMAL	HIREL	3
577	7712	WASHIM	YAVATMAL	NUMERIC	5
578	4331	TANDULJA	LATUR	NUMERIC	3
579	7817	WANI	YAVATMAL	NUMERIC	3
580	7709	Mangrul zanak	YAVATMAL	INDUS MULTI SOLUTIONS	3
581	7705	KAVTHAL	YAVATMAL	NUMERIC	1
582	7710	RISOD	YAVATMAL	NUMAX	2
583	4105	Barad	NANDED	NUMERIC	3
584	4405	Gunjoti	LATUR	NUMERIC	3
585	5116	SENDURWADA	CSN	NUMERIC	3
586	4432	Wagholi	LATUR	NUMERIC	3
587	5210	SHELGAON	CSN	NUMERIC	3
588	5628	Gotheghar	PUNE	NUMERIC	3
589	4322	KASARS HIRSHI	LATUR	NUMERIC	3
590	4200	RO PARBHANI	PARBHANI	NUMERIC	1

**# Kindly note that the AMC of the UPS includes the maintenance of its associated battery banks as stated in the purpose of this RFP.**

### **Important Note**

The list provided has been prepared based on the data currently available with the Bank. However, there may be certain variations in the actual data during the contract period. The vendor is required to take this into consideration while executing the work.

Some UPS systems that are purchased during the AMC period may **not be covered under AMC**, while some existing UPS systems may **come under CAMC** during the same period. The vendor shall accordingly accommodate such additions or exclusions without any objection and ensure smooth continuation of services throughout the contract term.

**NO. OF UPS SHALL BE COVERED UNDER AMC CONTRACT PERIOD OF THREE YEARS) up to 31.12.2028**

<b>Sr No</b>	<b>Branch Code</b>	<b>Branch</b>	<b>RO</b>	<b>Make</b>	<b>KVA</b>	<b>TENTATIVE AMC START DATE</b>
1	4170	RUI	NANDED	NUMERIC	3	25/09/2028
2	4221	BORI	PARBHANI	NUMERIC	3	27/06/2027
3	4240	Shelgaon	PARBHANI	NUMERIC	3	29.05.2027
4	4242	SENGAON	PARBHANI	NUMERIC	3	10.07.2027
5	4249	AUNDHA NAGNATH	PARBHANI	NUMERIC	3	13/06/2028
6	4262	AKOLA ROAD HINGOLI	PARBHANI	NUMERIC	3	22.07.2026
7	4307	AUSA	LATUR	NUMERIC	3	27/06/2028
8	4311	CHINCHOLI PAN	LATUR	NUMERIC	3	07/06/2026
9	4313	CHAKUR	LATUR	NUMERIC	3	25/09/2027
10	4318	Jalkot-U	LATUR	NUMERIC	3	05.02.2028
11	4320	Kadepur	LATUR	NUMERIC	3	16/12/2027
12	4321	KASAR BALKUNDA	LATUR	NUMERIC	3	11/08/2027
13	4328	NAGALGAON	LATUR	NUMERIC	3	20/10/2026
14	4329	Nalgir	LATUR	NUMERIC	3	06/09/2028
15	4341	SHIRUR ANANTPAL	LATUR	NUMERIC	3	29/09/2027
16	4345	WARWANTI	LATUR	NUMERIC	3	03/10/2028
17	4402	Anala	LATUR	NUMERIC	3	04/11/2028
18	4404	BEMBLI	LATUR	NUMERIC	3	07/06/2026
19	4409	Jewali	LATUR	NUMERIC	3	23/12/2026
20	4410	KATI	LATUR	NUMERIC	3	06/06/2028
21	4412	KOND	LATUR	NUMERIC	3	15/06/2026
22	4413	LOHARA	LATUR	NUMERIC	3	10/06/2028

23	4415	Tuljapur	LATUR	NUMERIC	3	09/05/2027
24	4419	NAICHAKUR	LATUR	NUMERIC	3	24/11/2026
25	4500	RO BEED	BEED	NUMERIC	1	12/12/2028
26	4500	RO BEED	BEED	NUMERIC	3	21/08/2028
27	4516	GHATNANDUR	BEED	NUMERIC	3	14/01/2026
28	4517	HOAL	BEED	NUMERIC	3	22/06/2028
29	4523	KOLGAON	BEED	NUMERIC	3	15/08/2028
30	4533	SHIRUR KASAR	BEED	NUMERIC	3	08/12/2028
31	4538	Shiral	BEED	NUMERIC	3	11/09/2026
32	4544	Wadgaon Daula	BEED	NUMERIC	3	22/06/2028
33	4545	NEKNOOR	BEED	NUMERIC	3	20/12/2028
34	4552	DHANORA ROAD	BEED	NUMERIC	3	17.03.2027
35	4603	Kadamwakwasti	PUNE	NUMERIC	3	05/03/2028
36	4608	KUNJIRWADI	PUNE	NUMERIC	3	30/05/2028
37	4610	Bahul	PUNE	NUMERIC	1	23/05/2028
38	4615	SHIRASWADI	PUNE	NUMERIC	3	05.03.2028
39	4617	KOYALI	PUNE	NUMERIC	3	25/10/2026
40	5102	WALUJ	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	31/07/2028
41	5103	BALANAGAR	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	NA
42	5104	GALLEBORGAON	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	28/06/2027
43	5113	GHATNANDRA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	21/09/2028
44	5118	C.PIMPALGAON	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	29/07/2027
45	5141	GOLWADI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	07/10/2026
46	5142	Janephal	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	26/08/2028

47	5204	PARTUR MONDHA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	25/05/2027
48	5207	ANWA	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	10/11/2027
49	5214	BADNAPUR	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	12/10/2026
50	5215	SEVALI	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	20/09/2027
51	5222	PARTUR-CITY	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	16/11/2028
52	5223	PIMPALGAON REN	CHHATRAPATI SAMBHAJINAGAR	NUMERIC	3	23.10.2028
53	5407	Rashin	PUNE	NUMERIC	3	25/06/2026
54	5410	BRAMHANI	PUNE	NUMERIC	3	27/09/2027
55	5411	Dhavalpuri	PUNE	NUMERIC	3	13/07/2028
56	5502	PACHORA	NASHIK	NUMERIC	3	28/06/2026
57	5506	SATGAON	NASHIK	HP MAX	3	12/10/2026
58	5509	MEHUNBARE	NASHIK	NUMERIC	3	29/08/2027
59	5519	Pilkhod	NASHIK	NUMERIC	3	16/12/2028
60	5608	UDHAWA	NASHIK	NUMERIC	3	28/09/2026
61	5620	Khadavali	PUNE	NUMERIC	3	07/06/2026
62	5622	GOVELI	PUNE	NUMERIC	3	28/06/2026
63	5630	KHADAKPADA	PUNE	NUMERIC	3	19/06/2026
64	5631	PALGHAR	NASHIK	NUMERIC	3	13/05/2027
65	5702	DINDORI	NASHIK	NUMERIC	3	31/05/2026
66	5705	YEOLA	NASHIK	NUMERIC	3	10/06/2027
67	5715	CHANDSHI	NASHIK	NUMERIC	3	13/06/2026
68	5805	Kharde	NASHIK	NUMERIC	3	16/12/2028
69	6207	JAMATHI	AKOLA	NUMERIC	2	10.12.26
70	6214	MALKAPUR AKL	AKOLA	NUMERIC	2	25.07.27
71	6227	WADEGAON	AKOLA	NUMERIC	2	01.11.26

72	6308	MOZARI	AKOLA	NUMERIC	3	10.09.27
73	6413	SAVANA	AKOLA	NUMERIC	2	01.01.27
74	6419	MALKAPUR BUL	AKOLA	NUMAX	3	24.03.27
75	6421	PAHURJIRA	AKOLA	NUMERIC	3	28.11.27
76	6423	GANESHPUR	AKOLA	NUMERIC	3	19.09.27
77	6507	DIGHORI(M)	BHANDARA	DOLPHIN	3	20/08/2026
78	6509	LAKHANI	BHANDARA	PROSTAR	3	21/09/2027
79	6612	Murmadi	BHANDARA	NUMERIC	3	25.10.2028
80	6621	Bondgaondevi	BHANDARA	POWERTEK	3	14-Mar-27
81	6802	SHANKARPUR	CHANDRAPUR	NUMERIC	2	17/02/2027
82	6820	DEWADA KHURD	CHANDRAPUR	NUMERIC	2	17/02/2027
83	6825	SINDEWAHI	CHANDRAPUR	NUMERIC	2	03/07/2026
84	6829	RAJURA	CHANDRAPUR	POMPOWER	2	03/07/2026
85	6834	GONDPIPRI	CHANDRAPUR	NUMERIC	2	17/02/2027
86	6907	MULCHERA	CHANDRAPUR	POMPOWER	2	23/12/2026
87	6910	SIRONCHA	CHANDRAPUR	POMPOWER	2	03/07/2026
88	6912	ALLAPALLI	CHANDRAPUR	NUMERIC	2	23/12/2026
89	7004	MALKAPUR	RATANGIRI	EXIDE TUBULAR	2	30/06/2026
90	7510	UPLAI	SOLAPUR	CHAMPION	2	28/04/2027
91	7511	ISLAMPUR	SOLAPUR	CHAMPION	2	16/08/2026
92	7517	GADEGAON	SOLAPUR	CHAMPION	2	29/11/2027
93	7517	GADEGAON	SOLAPUR	CHAMPION	2	29/11/2027
94	7525	JEUR	SOLAPUR	CHAMPION	2	22/10/2026
96	7602	WARDHA	YAVATMAL	PROSTAR	3	21.03.2028
97	7604	Arvi	YAVATMAL	PROSTAR	2	13/05/2028
98	7704	PARDI TAKMOR	YAVATMAL	NUMERIC	2	29/08/2026
99	7717	SHELU BAZAR	YAVATMAL	NUMERIC	1	14/05/2028

100	7802	SAWAR	YAVATMAL	NUMERIC	2	20/01/2027
101	7813	ARNI	YAVATMAL	NUMERIC	1	25/10/2028
102	7815	Ner	YAVATMAL	NUMERIC	2	25/10/2028
103	7816	Ghatanji	YAVATMAL	NUMERIC	3	20/01/2027

**ANNEXURE C - 1**

**Commercial Bid for AMC of UPS for branches coming under Maharashtra Gramin Bank,**

**(To be submitted on the Letter Head of the Bidder)**

**Name of the company :**

**UPS range (1 KVA /2 KVA /3 KVA/5 KVA/7.5 KVA/15 KVA)**

Sl No	Particulars / unit of UPS of specified capacity	Capacity of UPS-KVA	AMC Amount in Rs (Exclusive of all taxes)/ unit of Online UPS of different capacities for a period of one year)#	Number of UPS	Engineering visiting charges per year(04 visit in year, 01 in every quarter)	Total AMC amount (E exclusive of all taxes)
(a)	(b)	(c)	(d)	(e)		(f)
1	AMC Rate	<b>1</b>		16		
2	AMC Rate	<b>2</b>		132		
3	AMC Rate	<b>3</b>		430		
4	AMC Rate	<b>5</b>		6		
5	AMC Rate	<b>7.5</b>		5		
6	AMC Rate	<b>15</b>		1		
<b>7</b>	<b>GRAND TOTAL</b>			<b>590</b>		

**Certification Statement**

**We hereby certify that the prices quoted above are in conformity with the scope of work specified in the RFP. We also confirm our acceptance of all the terms and conditions mentioned therein.**

**We further understand that the above rates will be considered for determining the lowest bidder. The actual data may vary, and the final AMC payment will be made based on the actual number of UPS units available during the respective billing cycle.**

**Signature**

**NAME & DESIGNATION**

**SEAL OF ORGANISATION**

**ANNEXURE C - 2**

**Commercial Bid for AMC of UPS for branches coming under Maharashtra Gramin Bank**

**(To be submitted on the Letter Head of the Bidder)**

**Name of the company :**

**Cost of Distilled Water:**

<b>Sl No</b>	<b>Particulars / unit of UPS of specified capacity</b>	<b>Cost Per Litre</b>
1	Distilled Water	

**We hereby certify that the prices quoted above are in conformity with the scope of work specified in the RFP. We also confirm our acceptance of all the terms and conditions mentioned therein.**

**Signature**

**NAME & DESIGNATION**

**SEAL OF ORGANISATION**

**ANNEXURE D**

**Format for Certificate from Clients**

We hereby certify that M/s. \_\_\_\_\_ awarded contract for AMC of UPS vide our Purchase Order Reference No. \_\_\_\_\_ dated \_\_\_\_\_ (copy of PO enclosed).

We also certify that M/s. \_\_\_\_\_ has executed the contract so awarded to them complete in all respects as per terms and conditions of the above referred Purchase Order / Letter awarding the Contract.

**Authorised Signatory:**

**Name and Designation of Authorised Signatory:**

**Date:**

**Official seal:**

**ANNEXURE-E**

**Escalation Details**

**Name of Company:**

**Service-related Issues**

<b><u>Sl No</u></b>	<b><u>Level of Support</u></b>	<b><u>Name</u></b>	<b><u>Full Office Address</u></b>	<b><u>Phone Number</u></b>	<b><u>Mobile No</u></b>	<b><u>Fax</u></b>	<b><u>Email</u></b>
<b><u>1</u></b>	<b><u>First level of Support</u></b>						
<b><u>2</u></b>	<b><u>Second Level of Support ( If response is not recd in 4 hours)</u></b>						
<b><u>3</u></b>	<b><u>Third Level of Support ( If response is not recd in 24 hours)</u></b>						
<b><u>4</u></b>	<b><u>Country Head ( If response is not recd in 48 hours)</u></b>						

Any change in designation, substitution will be informed by us immediately.

**Signature**

**Name of representative**

**Designation**

**Company Seal**

**ANNEXURE – F**

**PROFORMA OF BANK GUARANTEE (PERFORMANCE)**

THIS GUARANTEE AGREEMENT executed at \_\_\_\_\_ this \_\_\_\_\_ day of \_\_\_\_\_ Two Thousand

BY:

\_\_\_\_\_ Bank, (\*) **a body corporate constituted under \_\_\_\_\_**, having its Registered Office/ Head Office at \_\_\_\_\_, and a Branch Office at \_\_\_\_\_ (hereinafter referred to as “the Guarantor”, which expression shall, unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns)

IN FAVOUR OF:

Maharashtra Gramin Bank, a RRB established under RRB Act, 1976, having its Central Office at Plot no 42, Gut no 33, Golwadi Growth Centre in Waluj Mahanagar of CIDCO IV, Chhatrapati Sambhajnagar 431010 (hereinafter referred to as “**Bank**”, which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns),

**1.WHEREAS** the Bank, on \_\_\_\_\_ has concluded a Contract with \_\_\_\_\_ a company within the meaning of the Companies Act, 1956 (1 of 1956) and having its registered office at \_\_\_\_\_ for AMC of UPS hereinafter collectively called “the UPS” for maintenance at its Branches / Regional and other Offices located across the Country.

1. **AND WHEREAS** pursuant to the Bid Documents, purchase order, and the other related documents (hereinafter collectively referred to as “the said documents”), the Bank has agreed to enter into AMC for UPS from M/s.....who has agreed to provide AMC of UPS to the Bank .....the said AMC, more particularly described in the said documents, subject to payment of the price as stated in the said documents and also subject to the terms, conditions, covenants, provisions and stipulations contained in the said documents.
2. **AND WHEREAS** pursuant to the above arrangement, the Bank, has concluded a Contract, with M/s. .... on ..... (Hereinafter referred to as “the Vendor” which expression shall unless it be repugnant to the subject, meaning or context thereof, be deemed to mean and include its successors and assigns), subject to the terms and conditions contained in the said documents and the vendor has duly confirmed the same.

3. **AND WHEREAS** in terms of the Contract stated in the said documents, the **vendor** has agreed to warrant comprehensive maintenance of the entire UPS and to provide an unconditional and irrevocable performance bank guarantee, in favour of the Bank, from a Scheduled Bank other than Maharashtra Gramin Bank acceptable to the Bank for securing the Bank towards faithful observance and performance by the **vendor** of the terms, conditions, covenants, stipulations, provisions of the Contract/the said documents.
4. **AND WHEREAS** at the request of the Vendor, the Guarantor has agreed to guarantee the Bank, payment of Rs. \_\_\_\_\_ (Rupees \_\_\_\_\_ only) being 3% of the contract value towards faithful observance and performance by the Vendor of the terms of the Contract.

**NOW THEREFORE THIS AGREEMENT WITNESSETH AS FOLLOWS:**

In consideration of the premises, the Guarantor hereby unconditionally, absolutely and irrevocably guarantees the Bank as follows:

5. The Guarantor hereby guarantees and undertakes to pay, on demand, to the Bank at its office at Chhatrapati Sambhajnagar forthwith, an amount of Rs .....(the amount equal to 3% of the order value or any part thereof, as the case may be), as aforesaid due to the Bank from the Vendor, towards any loss, costs, damages, etc. suffered by the Bank on account of default of the **Vendor** in providing comprehensive AMC and contractual terms and in the observance and performance of other terms, conditions, covenants, stipulations, provisions of the Contract, without any demur, reservation, contest, recourse or protest or without any reference to the **Vendor**. Any such demand or claim made by the Bank, on the Guarantor shall be final, conclusive and binding notwithstanding any difference or any dispute between the Bank and the **Vendor** or any dispute between the Bank and the **Vendor** pending before any Court, Tribunal, Arbitrator, or any other authority.
  1. The Guarantor agrees and undertakes not to revoke this Guarantee during the currency of these presents, without the previous written consent of the Bank and further agrees that the Guarantee herein contained shall continue to be enforceable until and unless it is discharged earlier by the Bank, in writing.
  2. The Bank shall be the sole judge to decide whether the **Vendor** has failed to perform the terms of the Contract in providing AMC and contractual terms by the Vendor to the Bank, and on account of the said failure what amount has become payable by the **Vendor** to the Bank under this Guarantee. The decision of the Bank in this

behalf shall be final, conclusive and binding on the Guarantor and the Guarantor shall not be entitled to demand the Bank to establish its claim under this Guarantee but shall pay the sums demanded without any objection, whatsoever.

3. To give effect to this Guarantee, the Bank, may act as though the Guarantor was the principal debtor to the Bank
4. The liability of the Guarantor, under this Guarantee shall not be affected by
  - i) any change in the constitution or winding up of the Vendor or any absorption, merger or amalgamation of the **Vendor** with any other company, corporation or concern; or
  - ii) any change in the management of the **Vendor** or takeover of the management of the **Vendor** by the Government or by any other authority; or
  - iii) acquisition or nationalisation of the **Vendor** and/or of any of its undertaking(s) pursuant to any law; or
  - iv) any change in the constitution of the Bank / **Vendor**; or
  - v) any change in the setup of the Guarantor which may be by way of change in the constitution, winding up, voluntary or otherwise, absorption, merger or amalgamation or otherwise; or
  - vi) the absence or deficiency of powers on the part of the Guarantor to give Guarantees and/or Indemnities or any irregularity in the exercise of such powers.
5. Notwithstanding anything contained herein:
  - i) Our liability under this Bank guarantee shall not exceed Rs\_\_\_\_\_ (Rupees \_\_\_\_\_ only); ii) This Bank guarantee shall be valid upto .....; and iii) We are liable to pay the guaranteed amount or any part thereof under this Bank guarantee only and only if you serve upon us a written claim \_\_\_\_\_ or demand on or before \_\_\_\_\_ (\*\*)
6. For all purposes connected with this Guarantee and in respect of all disputes and differences under or in respect of these presents or arising there from the courts of Chhatrapati Sambhajnagar in the State of Maharashtra where the Bank has its Head Office shall alone have jurisdiction to \_\_\_\_\_ the exclusion of all other courts.

IN WITNESS WHEREOF the Guarantor has caused these presents to be executed on the day, month and year first herein above written as hereinafter appearing.

SIGNED AND DELIVERED BY

the within named Guarantor,

\_\_\_\_\_,

by the hand of Shri. \_\_\_\_\_, its

authorised official.

(\* ) To be suitably altered depending on the nature of constitution of the bank that issues the guarantee.

(\*\* ) There shall be a claim period of three months from the date of expiry of the guarantee. Hence the date should be one month from the date of expiry of guarantee.

**ANNEXURE-G -1**

**DETAILS OF SERVICE CENTRES WITH ENGINEERS DETAILS**

We hereby certify that the Service Centres listed below are of our own and is in existence for more than 3 years. The location wise details with technically qualified engineers attached to each Service Centre are furnished below:

<b>Name of the Location</b>	<b>Details of Service Centre with address</b>	<b>Number of Service Engineers attached to each Service Centre with details of service engineer</b> (Details of service engineers including mobile number and technical qualification of the Service Engineer, Employee code, PF Registration and ESI registration details of Engineers should be attached separately)

**Authorised Signatory**

**Name:**

**Designation**

**Place**

**Date**

**(To be submitted on Bidders official letter head)**

**ANNEXURE-G -2**

**DETAILS OF SERVICE CENTRES WITH ENGINEERS DETAILS**

We hereby certify that the below mentioned location wise staff details including details of technically qualified engineers attached to each Service Centre is:

Sl No	Name Of Employee	Employee code	District	Attached to office or Resident Engineer	Mobile Number	UAN Number (EPFO)	ESIC Number	Experience (in years)	Qualification

**Authorised Signatory**

**Name:**

**Designation**

**Place**

**Date**

**(To be submitted on Bidders official letter head)**