



7.20 ANNEXURE B: TECHNICAL EVALUATION CRITERIA

The proposal submitted by the bidders shall, therefore, be evaluated on the following parameters:

S. No.	Evaluation Parameter	Max Marks
1	Bidders experience in CCTV System & Peripherals in last 3 years from the date of RFP (Bidder to submit PO & Work completion Certificate/ recent Satisfactory performance certificate from the clients as a documentary evidences). The bidder shall be evaluated under only one of the following options (A or B). Marks Under Multiple Options will not be added. The Highest applicable Score will be considered.	40
	<p>Option A – Single Order Anywhere in India The bidder should have supplied minimum 200 NVRs and 2000 CCTV Cameras in one single order anywhere in India during previous three financial years from the date of issuance of RFP to any Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs.</p> <p>OR</p>	
	<p>Option B – Multiple Orders Anywhere in India (Up to 40 Marks) Supply of CCTV systems in multiple completed orders, subject to:</p> <p>In Each Order The bidder have supplied minimum 50 NVRs and 200 CCTV Cameras anywhere in India during previous three financial years from the date of issuance of RFP to any Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs.</p> <p>5 marks will be awarded per qualifying order, subject to maximum (40 marks)</p>	
2	Proposed product technical strength and functional capabilities (based on compliance of Technical & Functional requirement at)	20
3	Project planning, execution methodology and schedule, adherence with timelines (including presentations)	15
4	Customer References and feedback (Based on Site Visit)	15
5	Maharashtra Order Bonus Marks	10
	Total (Minimum Qualifying marks for Technical Evaluation is 75 marks)	100

Bank may seek clarifications, ask for documentary evidences, may call the bidders for arranging an actual demo/technical presentation at location decided by the bank during any stage of Technical evaluation from any or each of the bidder as a part of technical evaluation.

All and any cost associated with demonstration (including technical resources, travel cost,



boarding & lodging cost etc.) will be to the account of the bidder and bank will not bear any cost.

All clarifications received within stipulated time shall only be considered for evaluation. In case a clarification is not received within the stipulated time, then the respective technical parameter would be treated as non-compliant and decision to qualify/disqualify the bidder shall be accordingly taken by Bank.

Proposed CCTV System & Peripherals by the bidder should ensure **compliance for PROJECT SCOPE & TECHNICAL AND FUNCTIONAL REQUIREMENTS** defined under this RFP.

Moreover, **it is mandatory for bidders to score Minimum 75% or above score in the Technical evaluation process as above to qualify for further processing.** However, Bank may at its discretion may revise the qualification criteria basis the number of technically qualified Bids received.

In the event of no bidders qualifying, Bank at its discretion may choose to award the contract to the highest scoring bidder or waive criteria to select more than one bidder complied with most of the eligibility and technical criteria as prescribed by Bank.

Also Bank may, at its sole discretion, decide to seek more information from the bidders in order to normalize the bids. However, bidders will be notified separately, if such normalization exercise is resorted to.

Scoring for Site Visit: -

Bank would carry out reference site visits and/or telephonic feedback with the existing customers of the bidder/OEM. The inputs that have been received from the customer would be considered by the bank and this might not need any documentary evidence. This rating would be purely on the inputs (like satisfaction of the organization of the product, timeliness of implementation, promptness of support services etc.) provided by the bidder/OEM's customers and score would be assigned to bidder.

The bank at its discretion may reject the proposal of the bidder without giving any reasons whatsoever, in case the responses received from the site visits are negative.

The bidder would be required to coordinate for such interactions. However, the bidder would not be allowed to be party to the discussion between the bank & the bidder/OEM's clients.