

Queries Related to RFP No 03/2025-26 (GeM Bid Ref No. GEM/2023/B/6776294 -Request for Proposal For Supply, Installation, Commissioning and maintenance of Computer Hardware & Peripherals at various locations of Maharashtra Gramin Bank



Sr no	Page #	Point / Section #	Main Section name	Clarification point as stated in tender document	Comment / Suggestions	Bank Responses
1	97	Desktop PC - Specification	Desktop PC - Specification	Minimum 18.5" Wide or higher TFT LCD Color Monitor with TCO 07 Certified or Equivalent or Higher accepted.	Kindly consider 21.5" FHD Narrow Bezel Screen, TCO 10, 100 Hz, Minimum 1 HDMI and 1 DP Port as per Industry standard	No change
2	97	Desktop PC - Specification Power Supply	Desktop PC - Specification Power Supply	180 watts SMPS power supply, should be capable to support fully configured PC Power efficiency – 85% & above(Declaration certificate from OEM	Kindly consider the Minimum 180 watts Power supply as higher can also be provide keeping in mind the full load usage of component i.e. Processor, Memory, SSD etc. required higher watts.	Accepted. Please refer corrigendum
3	97	Technical Specification of Desktop PC Monitor	Technical Specification of Desktop PC Monitor	9. 8 USB Ports ( Front 2 USB 3.2 Gen 1 Type A, 2 USB 2.0, Back 2 USB 3.2 Gen 1 Type A, 2 USB 2.0 Type A with Smart Power On ) Front Total 4 USB and back total 4 USB Ports) 1 HDMI 1 VGA Ethernet RJ45 Universal Audio Jack	We request the department to change to specifications as below: 8 USB Ports (Minimum 1 Type C ) 1 HDMI 1 VGA / DP Ethernet RJ45 Universal Audio Jack	No change
4	97	Technical Specification of Desktop PC Monitor	Technical Specification of Desktop PC Monitor	Intel H670 or Intel B660 or AMD Pro 565 or higher chipset or AMD Pro 500 or Higher chipset on OEM motherboard. Should have following features: * Minimum 2 Free PCIe Slots * Compatible with CPU and RAM	We request the department to change to specifications as below: Intel Q670 or AMD Pro 600 or higher chipset on OEM motherboard. As department is looking for commercial desktop PC's, we request the department to consider commercial chipsets from both the processor vendors, which will have level playing field for both the processor vendors	No change

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5	97	Technical Specification of Desktop PC Monitor	Technical Specification of Desktop PC Monitor	13. Power Management : Energy Star compliant for Power saving	We request the department to consider Energy Star/BEEE compliant for Power saving BEE is the system in India that rates energy efficiency of appliances which is equivalent to Energy Star, hence requesting the department to allow BEEE as well	Already Mentioned in Certification
6	86	Eligibility Criteria	Annexure D	The bidder should have executed orders for supply of computer Hardware to Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs of value Rs. 50.00 Crore or more under single order during last three financial years. Necessary certificates to that effect from the banks should be enclosed.	The bidder should have executed orders for supply of computer Hardware to Central Govt./State Govt./PSU/BFSI/reputed Private Firms/MNCs of Two orders adding to min 15.00 Cores during last Three financial years. Necessary certificates to that effect from the banks should be enclosed	Please refer Corrigendum
7	ATC Page no. 95, 103	CTS Scanner	7.30 ANNEXURE I & H	CTS scanner specs given in ATC but not included in BOQ	Please confirm if its required or not	Removed from RFP. No requirement of CTS scanner. Please refer corrigendum
8	ATC Page no. 92, 99	7.29 & 7.30	ANNEXURE I & H	Compliance given in atc	which one need to follow? ANNEXURE I or H	Annexure H is specification and Annexure I is compliance
9	Bid doc page no. 4	MSE Purchase Preference	Bid Details	Experience criteria is exempted for MSE bidders in bid document	But in ATC, given exp criteria is applicable for MSE bidder or exempted	Experience as per RFP is required
10	ATC Page no. 31, 44, 63, 88, 90,	Delivery Period	ATC doc	Delivery within 8 weeks of receiving the purchase order at each and every designated location	Kindly allow 12 weeks for delivery of all product	No change

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11	85	7 Eligibility Criteria	The bidder/OEM should have support Office/Branch in Chhatrapati Sambhajanagar. In case direct support offices of the bidder is not present in Chhatrapati Sambhajanagar then an undertaking to be provided by the bidder stating that direct support would be provided by the Bidder at Chhatrapati Sambhajanagar	Supporting document. Undertaking confirming availability of direct support at Chhatrapati Sambhajanagar	Request for amendment for office to be located in Maharashtra	No Change
12	92	ANNEXURE H:	Ink Jet Printer (Black & white	Provide the tonner costing	point needs to be clear	Vendor needs to provide the toner costing for per unit
13	92	ANNEXURE H:	Ink Jet Printer (Black & white	Warranty is on year only not on page count	point needs to be clear	Vendor has to provide product warranty on years only.
				<b>General Queries</b>		
		<b>Sr. No</b>	<b>General Query related to RFP</b>	<b>Comment / Suggestions</b>	<b>Bank Responses</b>	
		1	If seller is having more than 500 cr turnover, as per gem gtc emd is exempted for that sellers.	So is it applicable in this bid or still need to submit emd?	EMD Required	

Sd

General Manager  
Information Technology